

HEALTH SOCIAL CARE & WELLBEING SCRUTINY COMMITTEE – 24TH JUNE 2014

SUBJECT: ROTA VISITS BY MEMBERS TO SOCIAL SERVICES

ESTABLISHMENTS: 1ST JANUARY 2014 - 31ST MARCH 2014

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

1.1 To provide the Scrutiny Committee with information on rota visits by Members to Social Services establishments between 1st January 2014 – 31st March 2014.

2. SUMMARY

2.1 The report and tables provided give details of the establishments visited for the period January to March 2014.

TABLE 1

	January – March 2014	
Total numbers of Members presently on rota and required to visit within each quarter	15	100%
Total number of establishments to be visited during each quarter	25	100%
Total number of Members who completed visits	5	33%
Total number of establishments visited	10	40%

3. LINKS TO STRATEGY

3.1 To ensure that establishments, facilities and accommodation meet the needs of the Directorate and service users.

4. THE REPORT

4.1 TABLE 2: Members Visits during January – March 2014

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Ty Iscoed Residential Home for Older People	Cllr Sean Morgan	25.02.14	19.03.14	26.03.14
Springfield Community Resource Centre	Cllr Sean Morgan	25.02.14	19.03.14	26.03.14
Brooklands Resource Base	Cllr Alan Angel	25.03.14	01.04.14	16.04.14
Beatrice Webb Residential Home for the Older People	Cllr Leon Gardiner	14.01.14	15.01.14	20.01.14
Brondeg Day Centre	Cllr Leon Gardiner	14.01.14	15.01.14	20.01.14
Montclaire Residential Respite are	Cllr Gary Johnston	13.03.14	24.03.14	09.04.14
Blackwood Resource Centre	Cllr Gary Johnston	13.03.14	24.03.14	09.04.14
Min-Y-Mynydd Resource Centre	Cllr Judith Pritchard	17.03.14	20.03.14	26.03.14
Gwerin Resource Base	Cllr Judith Pritchard	17.03.14	20.03.14	14.05.14
Twyn Carn Day Centre	Cllr Alan Angel	25.03.14	01.04.14	16.04.14

4.2 Units not visited by Members during January - March 2014:-

Oaklands Day Centre, Markham Resource Centre, Ebenezer Resource Centre, Retirement Project, Brodawel Resource Centre, Ty Gwilym Residential Respite Care, Caerphilly Day Centre, Tŷ Ni Childrens Home, Castle View Residential Home for Older People, Ty Clyd Residential Home for Older People, 14 Graig Road, Ystrad Mynach Resource Base, Sirhowy Crafts, Blackberry Catering, Pont Woodcraft.

- 4.3 The following is a sample of comments made by Members for the visits undertaken:-
- 4.3.1 One Member commented "very homely and a good feeling inside".
- 4.3.2 One Member observed that the light and sound room needed updating and that there was damage in bedroom, repairs ongoing, but overall the place felt homely. The Facilities Team advised that they have already put plans in place to address the decoration and the same team were looking at the light and sound room, and were hopeful these issues would be resolved in the near future.
- 4.3.3 Another Member commented "a busy, bustling happy centre. Clients kept entertained and their daily needs seem to be fulfilled".
- 4.3.4 One Member commented "the welcome and happiness here is first class, staff and residents are all very happy".
- 4.3.5 One Member observed that there were plenty of activities for clients but could do with 3 new tables and possibly 2 benches for the outside area and patio area. The Facilities Team advised that these items would be purchased.
- 4.3.6 At one establishment it was noted that the heating system would soon need replacing and there was a major long standing problem with access to the centre car park. The Facilities Team advised that an examination of the system was going to be undertaken and discussions are also ongoing re the future developments at the site including a possible transfer of management to Social Services.
- 4.4 For comparison, the rota visits completed in 2012 and 2013 are shown below:-

Completed visits for 2012

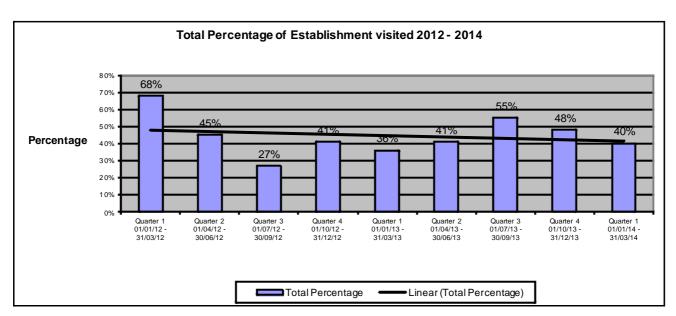
1 January –	1 April – 30 June '12	1 July –	1 October – 31
31 March '12		30 September '12	December '12
68%	45%	27%	41%

Completed visits for 2013

1 January –	1 April – 30 June '13	1 July –	1 October – 31
31 March '13		30 September '13	December '13
36%	41%	55%	48%

Completed visits for 2014

1 January – 31 March '14
40%



4.5 Members will note from the above graph that there has been a decrease in the number of visits undertaken in recent months.

5. EQUALITIES IMPLICATIONS

5.1 This report is for information purposes only so the Council's Equalities Impact Assessment (EqIA) process does not need to be applied.

6. FINANCIAL IMPLICATIONS

6.1 There are no financial implications arising from this report.

7. PERSONNEL IMPLICATIONS

7.1 There are no personnel implications.

8. CONSULTATIONS

8.1 There are no consultation responses that have not been reflected in this report.

9. RECOMMENDATIONS

- 9.1 Members are asked to prioritise visits to those establishments that have not received a visit in the last quarter.
- 9.2 Members are requested to consider completing their scheduled rota visits as soon as the relevant documentation of scheduled visits for a specific quarter has been received.

10. REASONS FOR THE RECOMMENDATIONS

10.1 To provide Members with an update on their work in visiting Social Services establishments.

11. STATUTORY POWER

11.1 None.

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Consultees: Social Services Senior Management Team

Cllr R Woodyatt, Cabinet Member for Social Services Cllr L Ackerman, Chair of HSC&WB Scrutiny Committee Cllr P Cook, Vice-Chair of HSC&WB Scrutiny Committee